### **Amtrak Overview**

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Indiana High Speed Rail Association

May 13, 2011



# We are a 21,000 mile intercity passenger system......





We are a rolling hotel and restaurant chain......



# We are Acela Express to New York, Washington, and Boston.....



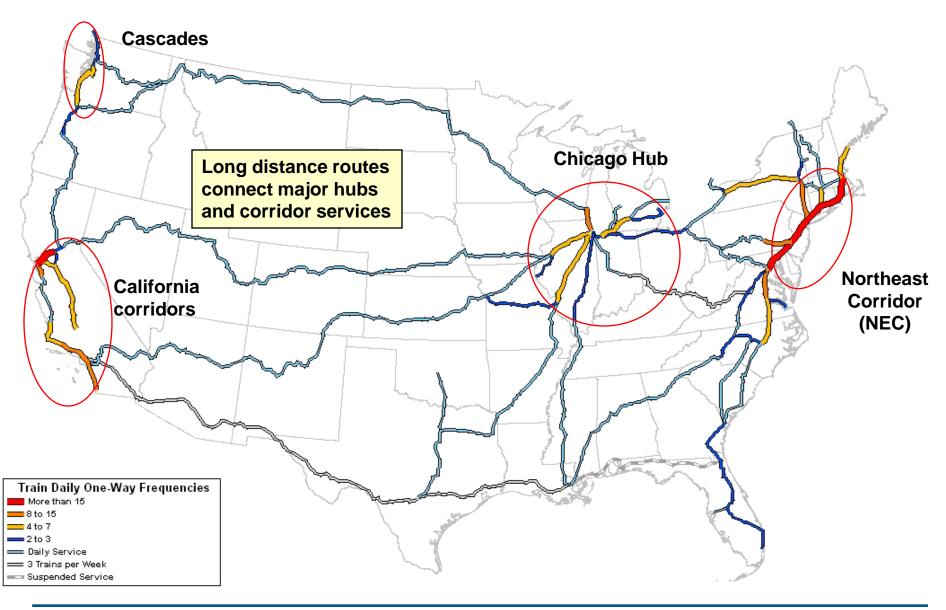


### We are the daily train to Denver, Reno and Sacramento





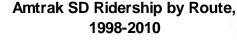
# We operate in 46 of the lower 48 states.....

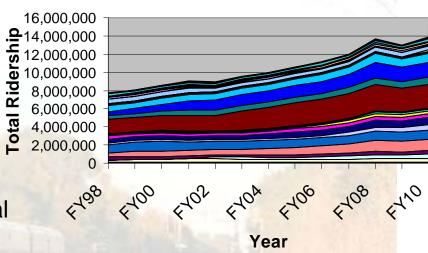




# .....15 of which are our direct business partners

- Trains operated over relatively short distances (86-750 miles), often in partnership with states
- Are the only service at 203 of our 528 stations
- 220 daily trains more than half our total
- States play a pivotal role in service development
  - Develop rail plans to guide capital investment, service growth
  - Integrate rail with other modes to serve state and regional needs
  - Also provide operating support states and ticket revenues have traditionally covered about 72% of fully allocated costs for these services







# We are all things to all people!

Which can make it hard to be a corporation with a business plan and a strategy!



#### Amtrak Northeast Corridor – what is it?



- 153 of Amtrak's 305 daily trains, plus more than 1,800 daily commuter trains
- Carries more than 722,000 riders every day! (Amtrak plus commuters)
- We own (and maintain) 363 of the 457 route-miles
  - 17 tunnels (six underwater tunnels to access Manhattan)
  - -1,186 bridges (14 of them moveable)
- Top speeds of 150 mph for Acela Express and 125 mph for Northeast Regionals



ore Network Owner/Operator Commuter Agency Territory

It's a combination of the ultra-modern......





# .....and the very, very durable!





# The NEC is a bona-fide HSR operation

- About 65.9% of Amtrak-owned NEC Main Line trackage usable for 110-150 mph service
- The only company in America that maintains track for 110+ mph service
- 24.7% Boston to New York Operation is High Speed (125+ MPH)
- 44.9% Boston to Washington Operation is High Speed (125+ MPH)
- 65.7% New York to Washington Operation is High Speed (125+ MPH)

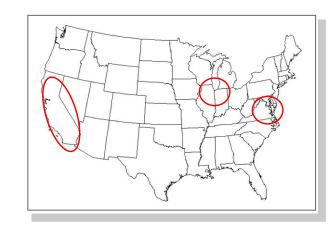


# FY10 Intercity Travel Market

- US travel market has been shrinking due to recession and high unemployment
  - Amtrak is growing
  - US Outlook
    - Leisure travel modest growth (~50% of Amtrak ridership)
    - Business Travel flattening (~46% of Amtrak ridership)

	Market Shares			
	National		Northeast Corridor	
	<u>2009</u>	<u>2011</u>	<u>2009</u>	<u>2011</u>
	%	%	%	%
Amtrak	1.7	2.0	16.0	22.0
Car	67.0	69.0	69.0	58.0
Air	29.0	27.0	9.0	12.0
Bus	2.0	2.0	6.0	7.0

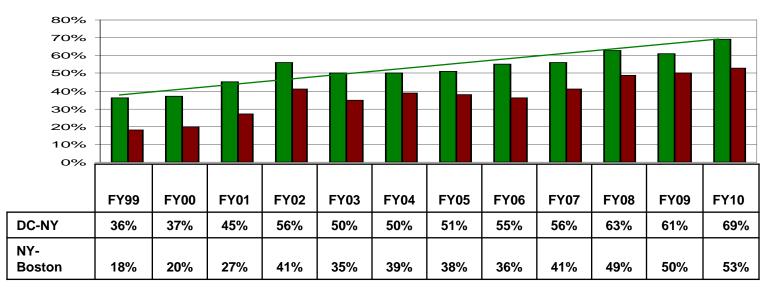
- Amtrak market share strongest in high frequency markets, mainly in NEC and West
- Near-term growth through increasing rail market share
  - Southeast corridors (DC-Richmond-Charlotte)
  - California corridors
  - Chicago Midwest





# Fast/Frequent Service Induces Modal Shift – NEC





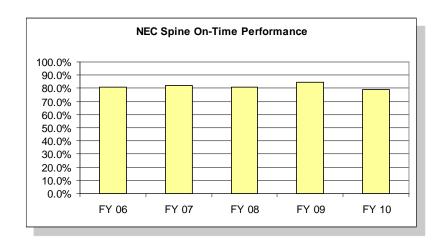
- Amtrak is now the dominant provider in the NEC
  - Frequency, competitive trip times, OTP drive share shift
- Acela product quality also critical to increased share
  - Wi-Fi, Leather seats, quality of customer experience
  - Improved Food and Beverage service
  - En route cleaning, customer service focus
- True HSR eliminates airline service in these markets

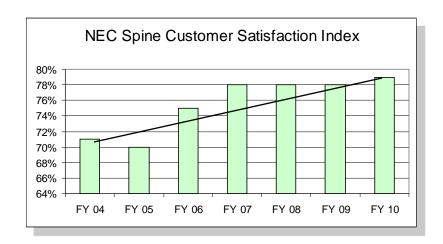




# Key Ridership Drivers - Fast, Frequent, Reliable, and Comfortable

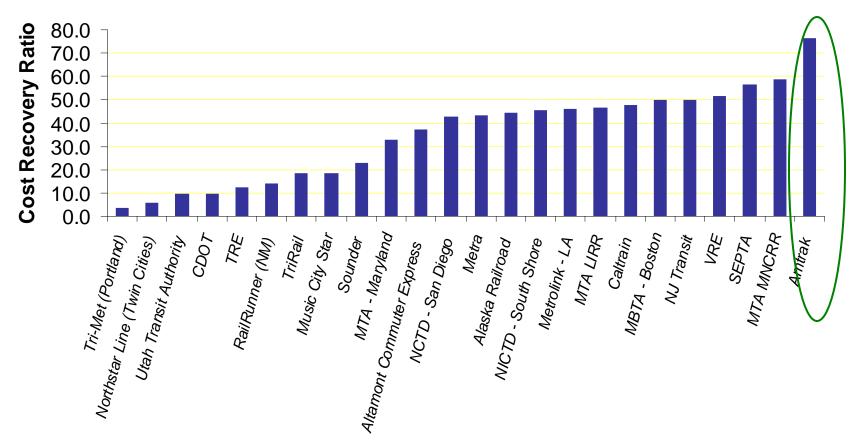
- "Hard" service improvements
  - On-time performance
  - Faster trip times
  - Frequency of service (departures)
  - Information (i.e., Info/announcements when trains are going to be late)
- "Soft" service improvements
  - On-board amenities/service
  - Station and equipment design features/elements consistent with customer expectations
  - Comfort, convenience
  - Personal space
  - Productivity support, business amenities (especially Acela)







# Farebox\* recovery of American passenger rail providers



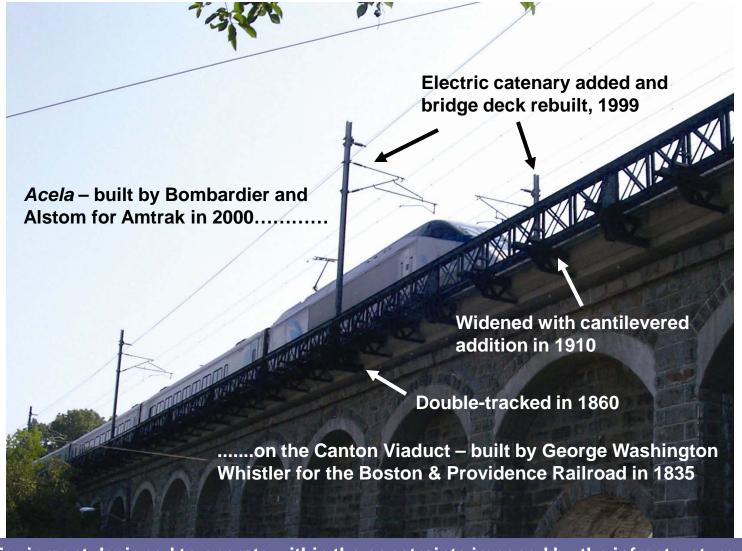
**Passenger Rail Operator** 

\*Percentage of costs covered from ticket revenues; other income sources may raise this (e.g., Amtrak covers ~85% of costs from revenue)

Sources: Amtrak, APTA



# We want to get from this......



Equipment designed to operate within the constraints imposed by the infrastructure



#### ....to this!

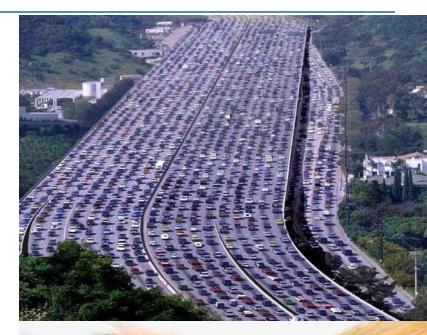


Infrastructure designed to realize the potential of the equipment



# Why we need rail

- Competing modes are congested, and getting worse
  - Number of urban areas with more than 20 hours of annual rush hour traffic delay increased sevenfold between 1982 and 2007
  - Between 2000 and 2008, number of flight delays due to airport terminal volume increased by 42%
- Rail's niche is the sub-500 mile intercity market – and it's a big market
  - More than 79% of total trips USDOT classifies as 'long distance' (50+ miles) fall into this category
  - Number of Americans living in urban areas expected to double (150M to 300M) by 2050



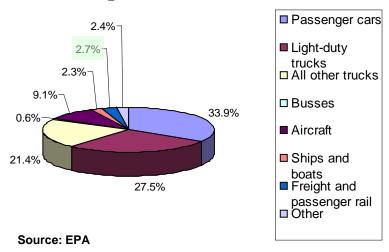


Where we can offer reliable and trip-time competitive service,
Amtrak thrives – and demonstrates the latent and growing demand for intercity passenger service

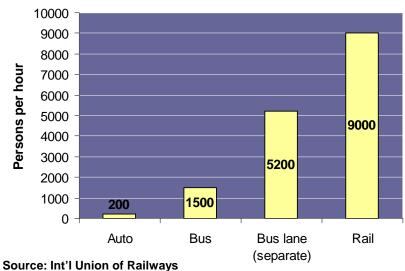


# What role can passenger rail play in America's life?

#### CO<sub>2</sub> Emissions by Mode



#### **Modal Capacity Per Meter of Width**



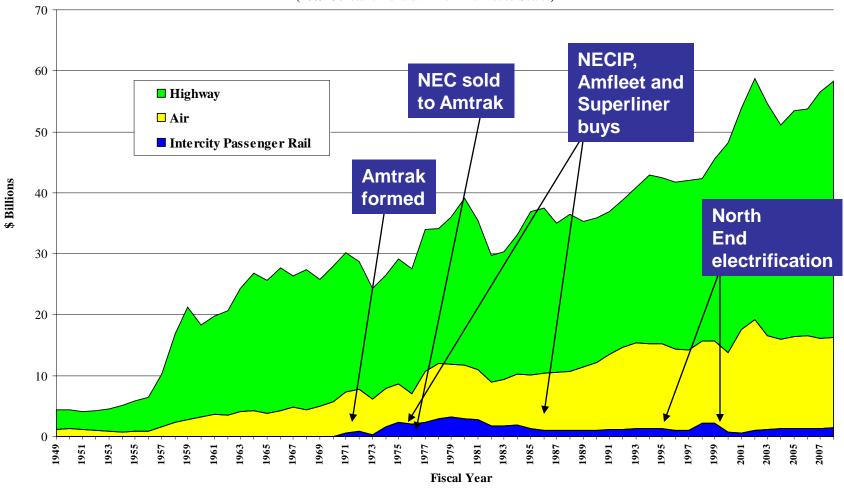
- Rail is inherently:
  - Energy-efficient
  - Clean
  - Scalable
- Can (and does) access city centers on existing rights-of-way
- Provides an *affordable* means of capacity expansion



# How did it get to be this way?

#### Federal Investment in Transportation, 1949-2008

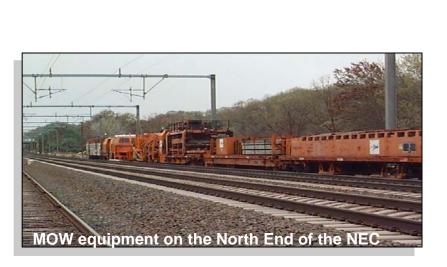
(2009 Constant Dollars. Time Axis Not to Scale.)

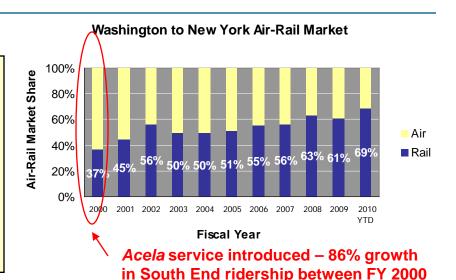




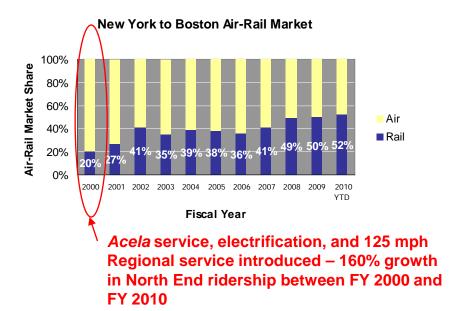
# In spite of these challenges...

- •We're operating a vital transportation link that can touch 150 mph but the challenges are mounting
- We're also running out of capacity but demand continues to grow
- How do we solve these problems and how do we grow?



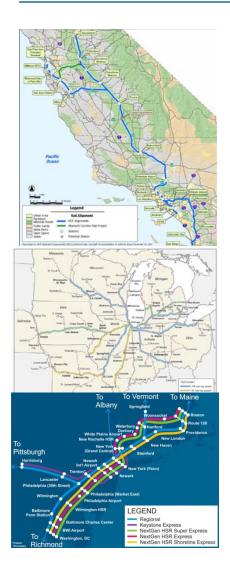


and FY 2010





# **HSR** opportunities



#### California

- Plan to link the Bay Area with Los Angeles
- Initial segment to be funded by bond issue,
   HSIPR grant

#### Midwest

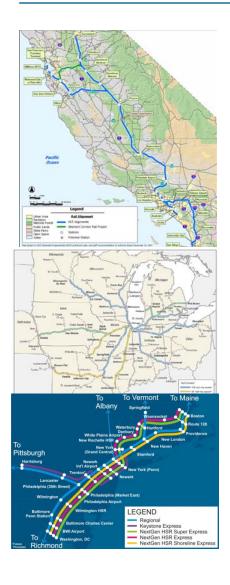
- Several routes have excellent potential
- Work going ahead in Illinois on upgrading
   Chicago-St. Louis and in Michigan on Chicago-Detroit, both as 110mph corridors

#### NEC

- Amtrak has proposed plan to develop "NextGen" HSR plan
- Will expand services and cut trip times
- New infrastructure to reach 220mph speeds



# ....there are some real opportunities for HSR development



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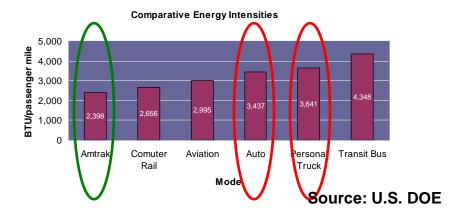
# Debunking some Amtrak myths

• "the train [Acela] rarely gets above 100 mph"

 "the average intercity highway trip uses less energy per passenger mile than the average Amtrak trip"

• "private industry will do it better"

 "people who want trains dislike the personal autonomy that the auto confers"  65% of the track between DC and NYC is rated for 125-135mph



- Amtrak was formed because private companies couldn't make money when competing with governmentsupported roads and aviation
- The average Chicagoan wastes a 70 hours of his/her life in traffic every year. What's authoritarian about wanting an alternative to that?



#### Conclusions

- States are vital partners for Amtrak and we are dedicated to working with them
  - Largest segment of our ridership
  - Funding may be constrained for short term but framework for growth is now real
    - HSIPR Grant Program
    - Upcoming transportation reauthorization discussion will be very important
- We are dedicated to working with states to
  - Help states develop plans for the future
  - Pursue joint processes to a mutually satisfactory conclusion
  - Work with states to continue development of successful services

